



## Virtual Office - Features and Pricing

Local DFW / Non-800 Packages							
Svc Level	Monthly	Setup	Options/ Mailboxes	Audio Minutes	Calls Included	Fax Delivery/Min	Add'l Calls
Virtual Office I	\$ 39.95	\$ 99.00	10	10	3500	\$ 0.099	\$ 0.02
Virtual Office II	\$ 75.00	\$145.00	25	25	5000	\$ 0.099	\$ 0.02
Virtual Office III	\$ 99.95	\$195.00	50	50	6500	\$ 0.099	\$ 0.02
Virtual Office IV	\$124.95	\$245.00	75	75	8000	\$ 0.099	\$ 0.02

### Mailbox Features Include:

- ◆ Live Call Transfer to DFW or 800 numbers
- ◆ Caller ID
- ◆ Message Notification via pager, telephone or email
- ◆ Voice to Email message delivery
- ◆ Scheduling for Transfer and Message Notify
- ◆ Message Forwarding
- ◆ Up to 4 Personal Group Distribution Lists
- ◆ Receipts and Confidential Messages
- ◆ Multiple Mailbox Greetings
- ◆ Pause, Rewind, Fast Forward, Future Delivery, Make, Answer,
- ◆ Forward With/Without comment, Save As New, Volume adjust
- ◆ Auto Time/Date Stamp

### Virtual Office includes any combination of the following options up to number allowed by selected Service Level:

- ◆ Intro Greeting (Included)
- ◆ Main Menu – Day = 1 Option
- ◆ Main Menu – Night = 1 Option
- ◆ Option/Routing Menus = 1 Option
- ◆ Greeting-Only Boxes (1 Minute greeting) = 1 Option
- ◆ Name Directory = 1 Option
- ◆ Fax On Demand Document = 1 Option per document
- ◆ Client Mailbox = 1 Option (20 message capacity, 1 min greeting, 2 minute messages)
- ◆ Upgrade Mailbox to next Level Mailbox = 1 Option per mailbox
- ◆ Question and Answer box = 2 Options plus 1 Option per addt'l Question (Requires additional programming.)
- ◆ Automatic Call Distribution (ACD) Box = 2 Options
- ◆ Interactive Voice Response (IVR) Box = 2 Options (May require additional programming cost)
- ◆ Direct Dial Telephone number = 1 Option

800 Packages						
Svc Level	Monthly	Setup	Cost per minute	Options/ Mailboxes	Audio Minutes	Fax Delivery/Min
800 Voicemail	\$ 6.95	\$ 15.00	\$ 0.079	1	Unlimited	N/A
800 Virtual Office I	\$ 19.95	\$ 99.00	\$ 0.079	10	Unlimited	\$ 0.079
800 Virtual Office II	\$ 24.95	\$ 145.00	\$ 0.079	25	Unlimited	\$ 0.079
800 Virtual Office III	\$ 34.95	\$195.00	\$ 0.079	50	Unlimited	\$ 0.079
800 Virtual Office IV	\$ 44.95	\$245.00	\$ 0.079	75	Unlimited	\$ 0.079